



VILLAGE OF COLD SPRING

85 MAIN STREET, COLD SPRING, NY 10516

TEL: (845) 265-3611 FAX: (845) 265-1002

WEB: WWW.COLDSRINGNY.GOV

KATHLEEN E. FOLEY, MAYOR
TWEEPS PHILLIPS WOODS, DEPUTY MAYOR
LAURA BOZZI, TRUSTEE
CATHRYN FADDE, TRUSTEE
ELIZA STARBUCK, TRUSTEE

JEFF VIDA KOVICH, CLERK/TREASURER
MICHELLE ASCOLILLO, ACCOUNTANT
LARRY BURKE, OFFICER-IN-CHARGE
MATTHEW KROOG, WATER SUPERINTENDENT
ROBERT DOWNEY, HIGHWAY DEPT CREW CHIEF

Board of Trustees - Monthly Meeting
Village Hall, 85 Main Street
Wednesday, March 8th, 2023 @ 7:00 PM

The Board of Trustees values input from the Village community. When you speak, please state your name and address for the record. Please keep your comments to three minutes or less and remember that we are all neighbors.

1. Pledge of Allegiance
2. Roll call
3. Opportunity to request vote to Add/Modify agenda items
4. Announcements
5. Reports from Village Departments
 - a. Accountant
 - b. Roadways & Facilities
 - c. Water & Wastewater
 - d. Code Enforcement
 - e. Police Department
 - f. Fire Company
 - g. Justice Court
6. Reports from the Standing Boards & Committees
 - a. Historic District Review Board
 - b. Planning Board
 - c. Zoning Board of Appeals
 - d. Tree Advisory Board
 - e. Recreation Commission
 - i. Application by Knights of Columbus for Easter Egg Hunt at McConville Park
7. Updates/News from Municipal and Government Partners
 - a. Town of Philipstown
 - b. County Legislator

8. Report of the Mayor and Board of Trustees

9. Parking Update

10. Board Business

- a. Discussion re: Cold Spring in Bloom 2023
- b. Resolution 06-2023 Authorizing Mayor to Sign Agreement with Putnam County Real Property for 2023 Tax Roll
- c. Resolution 07-2023 Supporting Actions by the NYS Public Service Commission

11. Public Comment

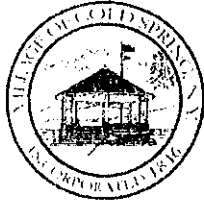
12. Adjournment

Members of the public are invited to attend the meeting in-person at Village Hall (85 Main Street) or via Videoconference pursuant to Chapter 56 of the Laws of 2022. To join the Zoom Meeting:

<https://us06web.zoom.us/j/88983853791?pwd=NG1RWU5VVG9RVTRZaStQaW9kMXBMZz09>

Or by phone: 646-558-8656

Meeting ID: 889 8385 3791 Passcode: 365616



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ROBERT DOWNEY, HIGHWAY DEPARTMENT CREW CHIEF
CHARLOTTE MOUNTAIN, CODE ENFORCEMENT OFFICER

Village of Cold Spring Highway Department February Monthly Report

Roadways: cleaned surface of catch basins 3X, removed 2 downed trees & 4 limbs, hauled 21.35 tons of concrete to Westhook, started disposing of the boats left by Building Bridges Building Boats, hauled 4 truck loads of rock to the riverfront shoreline, we had 4 salting events, we applied cold patch twice around the Village, met with tab to look into the trees that are heaving the sidewalks, prepped for budget, formulated specifications for trucks for r&f and w/ww, acquired discarded conveyor belts from Westhook to fabricate into protective covers for salters, started street sweeping.

Facilities: hauled 200+' of ductile iron pipe to wwtp, met with nymir to inspect buildings for insurance purposes, fabricated a base that we mounted a plaque to for a tree guard for tab, cleaned & inspected subway, assisted Haldane & their contractor with sod application at mayor's park field, met with th roofing to inspect roof of vo & patch hole in roof, painted vcb floors & walls & floors of mpp restrooms, inspected all village buildings to collect data to formulate a list of needed repairs.

Fleet:

Paving roller- complete dismantle of the roller/scaled every part of the roller & painted/unseized motor/installed new air filter, solenoid, fuel tank petcock, roller wheel brush, ignition & wiring, hydraulic hoses, carburetor, and starter, we sealed the leaking water & mounted back onto the body. We then reassembled the entire roller.

2019 ford f-250: sealed leaking running lights

1997 case backhoe: welded a new tooth on rear bucket to replace broken one

2001 international dump truck: greased frontend & driveline

2016 ford f-350: began scaling rust off of body

2014 bobcat: installed new main broom on the street sweeping attachment

2003 ford f-350: installed new plow motor onto plow

Paving roller trailer: began restoration

Wwtp sewer jetter: began diagnostics to determine if the machine is worth repairing for the wwtp

Robert downey



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Water & Wastewater Departments Monthly Report

February 2023

Water:

2022 Reservoir Status:	96.97% Capacity	Reservoir Status:	97.84% Capacity
2022 Flow to System:	5.86MG / 209k/day	Flow to System:	6.02MG / 215k/day
Monthly Rainfall:	1.24"	Percent Change:	2.66% Increase

- **Bacteria Lab Tests:** All routine sampling were found in good standing.
- **Badger Endpoint Upgrade:** Saks Metering completed the 2nd round of Endpoint upgrade and relocations as of Feb. 25th
- **Aqueduct Connection:** Progress on reconnection project continues..
- **Sedimentation Basin #1 Floating Skimmer Re-Attachment:** To be reinstalled after Sediment Basins are pumped out.
- **Hydrant Flushing:** To be conducted Monday April 3rd through Friday April 7th.

Wastewater:

Total Inflow to Plant:	5.955 MG / 213k/day	Liquid Sludge Hauled Offsite:	24,000 Gallons
Biochemical Oxygen Demand:	98.00% Removal	Total Suspended Solids:	98.38% Removal

- **Water Leak:** Potable Water line in Chlorine Room froze and cracked, as well as piping that fed the rooms heating radiator. Piping to be reconfigured and heating replaced prior to Seasonal Disinfection start up.
- **Emergency Generator(s):** The Portable Generator was found to have an electrical issue in where it will need to be brought in and dismantled to remedy, looking into warranty claim with selling agent for unit before repair takes place.



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Building Department Monthly Report February 2023

Activity

New Building Permit Applications Received:	3
Building Permits Issued:	2
Operating Permits Issued	0
Dumpster Permits Issued	1
CO's Issued	3
Record Searches Completed	2
Complaints Received:	0
Inspections Completed	

Referrals Generated

HDRB:	1
ZBA:	0
Planning:	0

Fees

	<u>Feb. 2023</u>	<u>FY 2022-23</u>
Application and Permit Fees Collected	\$ 225.00	\$ 16,148.10
Record Search Fees Collected	\$ 150.00	\$ 2,625.00
Total Collected:	\$ 375.00	\$ 18,773.00



Village of Cold Spring Police Department

Monthly Report:

Feb-23

Incident/Events

<u>Type of calls</u>	<u>Number of calls</u>	<u>Type of calls</u>	<u>Number of calls</u>
911 Hang up		Abandoned vehicle	
Aggravated harassment		Aided case	8
All other		Animal bite	
Animal acting rabid		Assist fire department	
Animal complaint other		Attempt to locate person	
Animal struck by motor vehicle		Buglary attempt	
Assist citizen	7	Car blocking	
Assault		Civil matter	3
Burglary		Criminal mischief	
Burglary in progress		Disabled vehicles	
Child abuse		DMV suspensions/revocations	
Criminal impersonation		Domestic dispute	1
Custodial interference		Drug complaint	
Disorderly conduct/Disturbance	1	Drug sale	
Dog complaint		Extortion	
Driving while intoxicated		Family offense	
Drug possession		Fire Alarm	2
False Alarm (any type)	10	Gun shots	
Family court summons		Harassment	2
Fireworks		Health & Safety hazard	
Fraud	1	Illegally parked vehicle	
Funeral escort	1	Insufficient funds-Checks	
Hazardous material/spill leak		Lockout - vehicle	1
Hit & Run		Mental health incident	1
Impounded vehicles		Missing person	
Larceny	1	Navigation accident	
Leaving scene of accident		Neighborhood Dispute	
Lockout - residence		Notification death or emergency	
Loitering		Officer needs assistance	8
Lost or Stolen license plates		Other	
Missing child		Person with a gun	
Natural disaster		Possession of weapon	
Navigation complaint		PDA	
Noise complaint		PIAA	
Obscenity/pornography		Property lost	
Open door		Property stolen	
Other accident		Reckless driving	
Personal injury		Unwanted Party	
Private property		Robbery-in progress	
Property found	3	Shoplifting	
Property recovered		Speeding vehicle	
Public property		Suspicious person	
Robbery		Theft of services	
Repossession of vehicle		Trespass	1
Robbery - other		Unauthorized use of a vehicle	
Simple assault		V&T complaint	1
Suicide attempt			
Suspicious vehicle	1		
Transports			
Unattended death			
Welfare Check	3	Total number of calls for service	56
Wires down		Total Number Year to Date	119



Village of Cold Spring Police



Cold Spring Fire Company No.1

154 Main Street
Cold Spring, NY 10516

Chiefs Report For March

2 EMS Assist

3 AFA's

2 Mutual Aid to North Highlands for an AFA

2 Mutual Aid to North Highlands for an EMS Assist

1 Mutual Aid to North Highlands for Fuel Spill

1 Mutual Aid to North Highlands for Vehicle Fire

1 Mutual Aid to Garrison for an CO incident

1 Mutual Aid to Garrison for an AFA

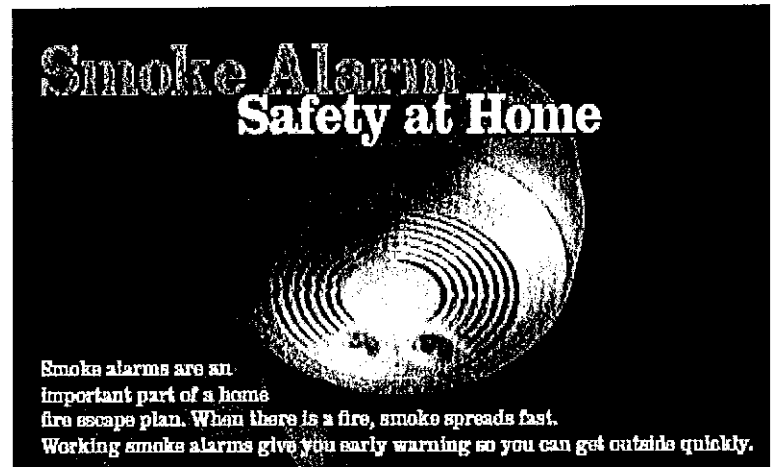
13 Calls for the month of February



Prevent clothes dryer fires.

Clean lint filters every time you use the dryer. Clean your dryer vent ductwork every year.

U.S. Fire Administration | FEMA | 

The advertisement features a circular graphic on the left showing a clothes dryer and its vent ductwork. The text is in a bold, sans-serif font. At the bottom, there are logos for the U.S. Fire Administration, FEMA, and the NFPA.

Smoke Alarm Safety at Home

Smoke alarms are an important part of a home fire escape plan. When there is a fire, smoke spreads fast. Working smoke alarms give you early warning so you can get outside quickly.

The advertisement features a large, detailed image of a smoke alarm in the center. The text is in a bold, sans-serif font. The background is dark, making the white text and the smoke alarm image stand out.

**JUSTICE COURT
VILLAGE OF COLD SPRING**
85 Main Street
Cold Spring, NY 10516

Thomas J. Costello
Village Justice

Phone (845) 265-9070
Fax (845) 809-4210

FEBRUARY 2023 MONTHLY REPORT

Fines, Forfeited Bails & Civil Penalties	\$ 3,125.00
Parking Tickets	1,350.00
Civil Fees	
Including Termination of Suspension Fees, Bail Poundage, Certificate of Disposition, Filing Fees, Small Claims, Transcripts of Judgment and Returned Check Fees	140.00
Mandatory State Surcharges	<u>1,094.00</u>
TOTAL	<u>\$ 5,709.00</u>

A check in the above amount is submitted herewith.

Respectfully,


Thomas J. Costello
Village Justice

Dated: March 3, 2023

Cold Spring Village Court
Summary Report of Cases Started

02/01/2023 to 02/28/2023

Judge Thomas J. Costello

All Judges

Report date: 03/01/2023

STATUTE COUNT

ADDITIONAL INFORMATION

PL 1
VTL 19
TAX 2

Number of DWIs - 1192: 0
Number of AUOs - 511: 0
Number of Speeds - 1180: 6
Number of Defendants: 18
Total Number Charges: 22
Average Charges/Defendant: 1.22
Number of Small Claims: 0



OFFICE OF THE STATE COMPTROLLER
Thomas P. DiNapoli, Comptroller

JUSTICE COURT FUND
110 STATE STREET
ALBANY, NY 12236

Thomas Costello - Justice
 Village of Cold Spring
 85 Main St
 Cold Spring, NY 10516

February 23, 2023

For your information, shown below is the "Distribution Summary" of all reports received by us from the Village Court for the month of January 2023.

Receipts

<u>Justice</u>	<u>Report Month/Seq</u>	<u>Amount</u>
Thomas Costello	January 2023/01	\$5,813.00
Camille S Linson	January 2023/01	\$0.00
Total Court Receipts		\$5,813.00

DISTRIBUTION SUMMARY¹

<u>Code</u>	<u>Trans</u>	<u>State</u>	<u>County</u>	<u>Village</u>	<u>Other</u>	<u>Amount</u>
AA	5	0.00	0.00	430.00	0.00	430.00
AB	14	0.00	0.00	1,475.00	0.00	1,475.00
AC	3	80.00	0.00	45.00	0.00	125.00
AD	1	0.00	0.00	2,000.00	0.00	2,000.00
AH	4	0.00	0.00	100.00	0.00	100.00
AI	2	0.00	20.00-	20.00	0.00	0.00
AJ	3	0.00	0.00	110.00	0.00	110.00
BT	1	0.00	0.00	200.00	0.00	200.00
BU		0.00	100.00	0.00	0.00	100.00
CA		168.00	0.00	0.00	0.00	168.00
CB		600.00	0.00	0.00	0.00	600.00
CE		50.00	0.00	0.00	0.00	50.00
FS		50.00	0.00	0.00	0.00	50.00
MS		405.00	0.00	0.00	0.00	405.00
TOTALS :		1,353.00	80.00	4,380.00	0.00	5,813.00

¹ For an explanation of distribution codes, see the Comptroller's Handbook for Town and Village Justices

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Village of Cold Spring Historic District Review Board

85 Main Street Cold Spring, New York 10516 (845) 265-3611

MONTHLY REPORT TO THE VILLAGE BOARD OF TRUSTEES MARCH 2023

CURRENT APPLICATIONS

On February 7th, we conducted a public hearing for a two-storey addition on the side of 12 Parrott Street, a single-family home. The application was approved. We also reviewed and approved a replacement front yard fence at 30 Fair Street.

Respectfully submitted,

Sean Conway

**Albert G. Zgolinski, Chair; Sean Conway, Vice Chair
Andrea Connor Hudson, Lloyd L. DesBrisay, Todd Seekircher**

Village of Cold Spring - Planning Board of February 2023 Activities

85 Main Street, Cold Spring, NY 10516
Tel: (845) 265-3611 Fax: (845) 265-1002
Web: www.coldspringny.gov



March 3, 2023

Dear Mayor Foley and Trustees:

1. The Planning Board met on February 9, 2023. The meeting was devoted largely to a review of recent HHFT developments including the establishment of an opposition group. The board heard public comments.
2. We also met on February 23, 2023 to begin to review: I/M/O Application of Nina's Studio, LLC Subdivision- Boundary Line Lot Adjustment- Application P.Q. (Section 48.8, Block 1, Lot 21 and a portion of 24.1). We intend to continue the review at our meeting of March 9, 2023.

Respectfully submitted,

Jack Goldstein

Chair, Cold Spring Planning Board.

**Zoning Board of Appeals
Cold Spring, N.Y.
Monthly Report: Feb. 2023**

Mar. 3, 2023

To: Mayor and Board of Trustees

From: Eric Wirth, Chair

The ZBA held no meetings in February, since there were no new or pending applications or other business.

Eric Wirth

Village of Cold Spring

Recreation Commission Report – March 2023



New Applications:

- Mayor's Park or Dockside - Putnam County Wine & Food Festival August 5-6, 2023 (11am-6pm)
(Tabled until 5/31/23)
- McConville Park – Knights of Columbus Easter Egg Hunt April 1, 2023 (rain date April 8th)

Upcoming Approved Events:

- none

Bandstand & Dock:

- Light bulbs out at the bandstand. Looking into exterior grade lightbulbs.
- Additional weeding and treatment needed along rocks as part of lawn care contract.
- Dock lights have been donated and are in the process of being ordered.

Mayor's Park & Pavillion:

- The replacement basketball rim was installed but the tamper resistant hardware has yet to be installed on both rims. Foam padding for basketball hoops and will be installed in the spring.
- Ongoing discussions with the Philipstown Little League regarding use and rehab of the softball field.
- Haldane has made improvements to the baseball field, which was approved by the Recreation Commission and the Trustees.
- Proposed new picnic table with plaque honoring Steve Etta's 35+ years of service to the Rec.
- Existing signage at Mayor's Park is being revised to consolidate and clarify access and restrictions. Awaiting sign installation.
- Zoysia grass remediation at the south side of Mayor's Park needed.

McConville Park:

- Shrubs and flowers planted at the Patriot Garden. Water and fertilizer were applied. Mulch and additional plants to be installed in the Spring.

Other Recreation Commission Items:

- Met with Trustee Woods on proposed changes to the Village code aligning with current responsibilities and incorporating Event Coordinator's role. Proposed revisions provided for review.
- Proposed mission statement - It is the mission statement of the Village of Cold Spring Recreation Commission to increase the utilization of all Village parks. We hope to achieve this through facility improvements and programming tailored to the recreational interests of the residents.
- Proposed changes to event applications were made based on the Event Coordinator's and Mayor's feedback. Awaiting Trustees approval.
- The recreation survey was sent via email and social media. Results have been analyzed and will be used to schedule activities/leagues.
- The Commission has prepared a draft insurance liability waiver for activities for Trustees approval.
- 2023-24 Recreation Commission draft budget submitted to Village Accountant.
- Lawn care (treatment and maintenance) agreements needed.
- Two seats available to be filled on the Recreation Commission in 2023 following John Merante and Steve Etta's resignation. Pending appointments to the Commission: Matt DeGraaf.

March 2023, Village of Cold Spring Report

1. New Highway Garage work in the garage bays is 95 % completed . We finally have the correct power and were 100 % regarding the electric. We can now make plans to move into the offices before the end of this month.
2. Public hearing on Alternate Road Standard for the Hudson Highlands Preserve. Requesting a 12% grade as to 10% grade.
3. Presented Matteo Cervone with a Proclamation on scoring his 1000 Pts in his High School career at Haldane.
4. Laurie Wheelock from public Utility Law Project (PULP) review findings of the recent investigation by NYS dept. of Public Service and NYS State into Central Hudson billing errors.
5. Pass a resolution to support the actions of NYS Public Service Commission and NYS Senate Committee on Investigation and Gov't operations to address the harm caused to Town of Philipstown Central Hudson utility customers as a result of systemic billing error.
6. Pass resolution to sign the Continental Village Fire Dept contact for 2023, and also pass a resolution approving the Garrison Volunteer Ambulance Corp 2202 Length of Service Award program.
7. Food scrape composting there are over 180 plus people are currently enrolled, we encourage more families to enroll. If anyone is interest visit our website WWW.Philipstown.com ; or stop by the townhall to enroll. Using Curbside to pickup the scrapes and they transport them to Milford CT.

VCS Clerk

From: Mayor
Sent: Tuesday, February 28, 2023 5:05 PM
To: Main Street Committee; Trustee Starbuck; Trustee Bozzi; Trustee Fadde; Trustee Woods
Cc: VCS Clerk
Subject: RE: COLD SPRING IN BLOOM 2023

This is great! Jeff, can we add this to the agenda for next Wednesday, March 8?

KEF

Kathleen E. Foley, Mayor
Village of Cold Spring
85 Main Street
Cold Spring, New York 10516
Office Tel 845 265 3611

From: Main Street Committee <mainstreet@coldspringnychamber.com>
Sent: Tuesday, February 28, 2023 2:32 PM
To: Mayor <Mayor@coldspringny.gov>; Trustee Starbuck <Trustee.Starbuck@coldspringny.gov>; Trustee Bozzi <trustee.bozzi@coldspringny.gov>; Trustee Fadde <trustee.fadde@coldspringny.gov>; Trustee Woods <trustee.woods@coldspringny.gov>
Subject: COLD SPRING IN BLOOM 2023

Dear Village Board,

Hope this email finds you all well on this snowy day. We have begun initial planning thoughts on this year's Cold Spring In Bloom event that we collaborated on last year with the Village. Similar to last year, the details remain much the same, with the exception of moving the event to a Saturday and the addition of the Tempestry Project displays in merchant windows. Please let me know if you have any questions or concerns on the below. We'd like to confirm the date and details with the Village at your earliest convenience.

Thank you,
Erin Murphy

COLD SPRING IN BLOOM

- The event similar to last year will be a **celebration of Earth Day, the blossoming of spring and our history as a Village**, how far we've come and where we can go!
- Proposed Date: SATURDAY April 22nd, 2023 (open to 6pm).
- Like last year, participating businesses will be provided with a historical trivia fact about their building and/or the area to display in their front window. Patrons can roam the village searching for the answers and be entered into the raffle of donated prizes from merchants by participating.
- We are encouraging merchants to embrace the event and create in-store festivities to celebrate the day!
- A new feature of the event is the Tempestry Project, initiated by Sue Costigan of Endless Skein. Gathering volunteers who have created tapestries that represent climate change over the course of different decades, the tapestries will be displayed in volunteering businesses' windows throughout Main St. during the event then moved to the PHM for a future display.

- Last Autumn, dedicated volunteers planted bulbs in the Tree Pit beds that we hope will bloom just before the event! In anticipation of this, there will be a planned volunteer clean-up & mulching, as there had been last year. Details will be coming soon after further discussion between the collaborating planting committee of Erin Muir, Eliza Starbuck, Jen Zwarich & Erin Murphy.

—
Main Street Committee Chair
Cold Spring Chamber Of Commerce
mainstreet@coldspringnychamber.com



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RESOLUTION 06-2023

Authorizing Mayor to Sign Contract with Putnam County Real Property for the Preparation of 2023 Village Tax Roll and Bills

The following resolution was offered by _____ for adoption and seconded by _____ to wit:

WHEREAS, the Putnam County Real Property Tax Service has tendered a proposed contract to the Village providing for certain services in regard to the preparation of the Village's 2023 tax roll and bills; and

WHEREAS, the Village Board finds that it is in the best interests of the Village to enter the said contract;

NOW, THEREFORE, IT IS HEREBY RESOLVED THAT:

1. The Village Board does approve the proposed contract, a copy of which is attached hereto; and
2. The Mayor is authorized to execute said agreement and any documents necessary for its implementation.

On roll call vote:

Trustee Laura Bozzi voted:

Trustee Cathryn Fadde voted:

Trustee Eliza Starbuck voted:

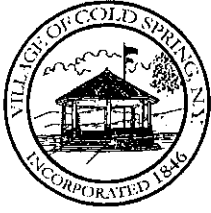
Trustee Tweeps Phillips Woods voted:

Mayor Kathleen E. Foley voted:

Resolution officially adopted on _____ by a vote of _____

Jeff Vidakovich, Village Clerk-Treasurer

Date



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RESOLUTION 07-2023

Supporting Actions by the New York State Public Service Commission and New York State Senate Committee on Investigations and Government Operations to Address Harms Caused to Village of Cold Spring Central Hudson Utility Customers as a Result of Widespread Billing Problems

The following resolution was offered by _____ for adoption and seconded
by _____, to wit:

WHEREAS, the Village of Cold Spring is located in the service territory of the Central Hudson Gas & Electric Corporation ("Central Hudson"); and

WHEREAS, Central Hudson is the only regulated transmission and distribution utility serving the Village of Cold Spring as a provider of electric and natural gas; and

WHEREAS, the Village of Cold Spring values the work of Central Hudson in maintaining transmission lines and restoring electricity to residents from downed lines as quickly as possible; and

WHEREAS, residents of the Village of Cold Spring have been experiencing problems with the bills issued by Central Hudson for utility service, such as receiving no bills for several months at a time, receiving multiple bills per month with different amounts due, and issues with estimated billing, inaccurate billing, budget billing, and uncharacteristically high bills; and

WHEREAS, on March 2, 2023, a Joint Public Meeting was held between the Village of Cold Spring, the Town of Philipstown, and the Village of Nelsonville, where residents were provided a forum to share their personal stories about Central Hudson's billing issues and hear a presentation by the Public Utility Law Project on the Department of Public Service's investigation into the Company; and

WHEREAS, one resident of the Village of Cold Spring voiced concern about their credit rating because they are currently at risk of defaulting on a loan they have through NYSEDA that was used to install insulation, of which payments are supposed to be made through their Central Hudson bill, but it's believed that due to ongoing billing issues, the Company has failed to pay NYSEDA for the loan for approximately eleven months; and

WHEREAS, this same resident has spent approximately thirteen hours total on hold with Central Hudson in an effort to discuss and resolve their concerns with the Company, but often being disconnected after an hour of waiting; and

WHEREAS, this same resident voiced concern about their account failing to have any usage history after May 2022, even though they lived in the same home for over eight years, leaving this resident confused about the accuracy of their account; and

WHEREAS, a second resident of the Village of Cold Spring asked about what the impact was on bills from the termination of Community Choice Aggregation that happened on or around August 2022, while also explaining that she still occasionally receives bills through Nexamp, a community solar provider who engages in billing with Central Hudson; and

WHEREAS, these billing problems have caused confusion, frustration and financial hardship for Village residents; and

WHEREAS, Central Hudson has often failed to satisfactorily address these billing problems; and

WHEREAS, the said billing problems experienced by customers throughout the Hudson Valley within Central Hudson's service territory have resulted numerous complaints being filed with the New York State Public Service Commission ("PSC"); and

WHEREAS, the PSC has launched three investigations into Central Hudson in 2022, with one investigation focused on customer service and billing issues; and

WHEREAS, the PSC released an investigative report in December of 2022 that determined that the said problems in billing are a direct result of Central Hudson's upgrade to its customer information and billing system on September 1, 2021; and

WHEREAS, the PSC's said report found that Central Hudson put its "upgraded" customer information and billing system into operation despite having information indicating that (1) deficiencies in training, testing, and overall readiness rendered the system incapable of handling complex billing scenarios, and (2) the system still contained hundreds of programming errors and defects; and

WHEREAS, the PSC report found that Central Hudson affirmatively represents that it has spent over \$88 million dollars on this "upgrade" to its customer information and billing system and it is estimated that Central Hudson's ratepayers will have paid \$21 million dollars toward the project through increased billing fees through June 30, 2023; and

WHEREAS, the New York State Senate Committee on Investigations and Government Operations report states that the committee will monitor the enforcement proceedings and assess if clarifying legislation is needed to ensure proper penalties are levied and funds are redirected back to customers harmed by systematic billing failures;

NOW, THEREFORE, BE IT RESOLVED, AS FOLLOWS:

1. That the Village Board encourages residents who have experienced billing problems with Central Hudson, and who have unsuccessfully tried to resolve such problems with Central Hudson, to file a complaint with the New York State Department of Public Service's Office of Consumer Services, and, thereby, to seek direct resolution of their individual customer problem or concern; and

2. That the Village Board supports the PSC taking action to ensure that no further money be collected from Central Hudson ratepayers for the failed upgrade to its customer information and billing system; and

3. That if the PSC determines that imposition of fines against Central Hudson are justified, the Village Board supports the PSC imposing such fines and remitting the funds generated thereby to customers of Central Hudson who have been harmed by the aforesaid billing problems; and

4. That the Village Board supports the New York State Senate Committee on Investigations and Government Operations adopting legislation, if necessary, to ensure proper penalties are levied against Central Hudson and funds are redirected back to customers harmed by systematic billing failures; and

5. That a certified copy of this resolution shall be sent to the PSC, the New York State Senate Committee on Investigations and Government Operations, and the Village's State Senator and Assemblymember.

On roll call vote:

Trustee Laura Bozzi voting:

Trustee Cathryn Fadde voting:

Trustee Eliza Starbuck voting:

Trustee Tweeps Philips Woods voting:

Mayor Kathleen E. Foley voting:

Resolution officially adopted on _____ by a vote of _____.

Jeff Vidakovich, Village Clerk-Treasurer

Date